Polymec vision is to become the ***Best Customers’ partner for design, production and assembly of industrial structures and machineries.***

In order to pursue this vision, Polymec has defined its mission as follow:

***Adding value for Customers, bringing know how and a strong network in the supply chain in order to improve and maximize the service to its Customers***

According to this mission the Direction has defined a strategy based on critical success factors identification and management within a directional cockpit driven by four main perspectives:

* Financial
* Customer
* Processes
* Competences

This policy, in order to define the strategic guidelines, considers these perspectives in an integrated framework:

***Reaching the financial goals set by the shareholders, through the full Customer and Other Stakeholders satisfaction with the processes continuous improvement performed by qualified and motivated resources.***

Considering the context factors in which the organization works and the main stakeholders requirements, promoting a risks and opportunities based approach, the Direction has decided to develop the above mentioned strategy, through the following guidelines:

***Customers development and business diversification***

***Promotion on the market of structures and machineries with own brand***

The management system maintenance and improvement are necessary in order to reach these goals.

The Direction has identified in the System Management Review the way to analyze and update the organization strategy with reference to the success critical factors and the context and the related risks and opportunities evolution.

The policy considers as a fundamental part of the management system the Customers and other main Stakeholders’ satisfaction, the Environment and Employees Health and Safety protection, for which the Administrator subscribes his own commitment towards the total legal applicable requirements respect.

All necessary strengths to reach these goals are assigned to the Quality Manager which reports directly to the Administrator. The management system is supported by the Strategic Team, composed by all process owners in order to promote, check and standardize the policy goals achievements.

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Castelletto Ticino (NO), 11th of May 2023

Simone Delponte